



Shipping Information

(Effective April 27, 2023)

Shipment Processing Time:

Orders are processed within 1-2 business days. You will receive an email confirmation shortly after placing your order. If an item you ordered is out of stock/on backorder we will contact you by phone or email as soon as possible. If we are experiencing a higher than normal order volume, your shipment may be delayed by a few days.

Shipping Region:

We ship to valid addresses in Ontario, Canada only.

Shipping Rates and Delivery Estimates:

Shipping within Ontario is free if you spend over \$50 before tax. Shipping within Ontario is \$12.50 if you spend below \$50 before tax. Orders are not shipped on weekends or holidays. Our shipping carrier is Purolator. Delivery delays may occur with any shipping carrier, including Purolator, and this is out of our control.

Damages:

Peritus Medical is not liable for any items lost or damaged during shipping. If this occurs, please contact Purolator to file a claim.